



**State of Illinois
Illinois Commerce Commission
Code Part 737.130
LEC Electing Providers Quarterly Filing**

**Frontier North Inc.
for quarter ending June 30, 2013**

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(A)

Credits due to out-of service conditions lasting more than 30 hours	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$18,025.51	\$117,358.18	\$52,882.67	\$188,266.36
B. Number of credits issued for repairs - 30-48 hours:	844	917	1,475	3,236
C. Number of credits issued for repairs - 49-72 hours:	255	362	765	1,382
D. Number of credits issued for repairs - 73-96 hours:	157	146	389	692
E. Number of credits issued for repairs - 97-120 hours:	93	64	235	392
F. Number of credits issued for repairs greater than 120 hours:	117	70	354	541
G. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(B)

Failure to Install Basic Local Exchange Service	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$963.50	\$1,061.00	\$4,833.50	\$6,858.00
B. Number of installations after 5 business days:	10	7	10	27
C. Number of installations after 10 business days:	0	0	0	0
D. Number of installations after 11 business days:	30	17	31	78
E. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(C)

Missed Appointments	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$1,715.00	\$1,500.00	\$1,900.00	\$5,115.00
B. Number of customers receiving credits:	33	30	37	100
C. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0